

POM POM ISLAND RESORT

Valid from 1 Jan – 31 December 2017

Room Rates (MYR) per person/Night

		Adult	Child (3-11 y.o.)	Single Occupancy
Water Villa	Twin/DBL/Triple	1,000.00	500.00	1,500.00
Beach Villa	Twin/DBL/Triple	900.00	450.00	1,350.00
Garden Villa	Twin/DBL/Triple	800.00	400.00	1,200.00
Hexa Villa	DBL	800.00	400.00	1,200.00

Package includes:-

- * Room based on sharing basis (twin / triple share) subject to room availability
- * Return scheduled Land & Boat transfers from Tawau Airport --Semporna Jetty –Pom Pom Island -only valid for same day check in/check out guest.
- * Full board meals (Breakfast, Lunch & Dinner)
- * Complimentary coffee, tea and juices are served in the restaurant (except alcohol or carbonated drinks)
- * 6% Goods and Services Tax (GST) and jetty levy fee

Peak Season Surcharge @ RM106.00 per person per night

Christmas eve & Christmas day : 24th & 25th December

New Year eve & New Year day : 31st December & 1st January

Note :

- 1) All villas are designed to cater for 2 persons to ensure best quality and comfort. However, for those travelling in a family, the arrangement for extra beds is available upon early request.
- 2) All price packages are charged on a Per Person basis, including the extension nights.
- 3) Children Policy : (3-11 years old): 50% charge from the adult package (below 3 years old): free of charge
- 4) Single Occupancy Policy -An additional 50% of the package rate will be charged for Single Occupancy
- 5) For Celiac / Gluten free meals request. There will be extra RM60.00 per day charge served for gluten free meals. Please inform us in your booking to avoid any inconvenience.

DIVE CENTER POLICY & REGULATIONS

- The Rules and Regulations are subject to change without prior notice

FUN DIVING OPTION

Included 6% Goods & Services Tax

Pre-Book unused portion non refundable	RM160/Per Dive
1 ~ 5 Dives	RM200/Per Dive
6 ~ 10 Dives	RM180/Per Dive
11 ~ Dives	RM160/Per Dive
Orientation Dive – Recommended for diver's who has not dive over one year	RM200/Per Dive
Nitrox Tank –Max. 36% Oxygen	RM20/Per Tank

No. 35-4 Jalan USJ 9/5S, Subang Centre Centre, 47610 Subang Jaya, Selangor Malaysia

Tel: +603 8081 0229 Email: mail@pacdome.com Website: www.pacdome.com

SCUBA DIVING

1. All diving activities are scheduled in advance. We do not take last minute divers. Please schedule morning dives the night before, at the dive desk, from 7:00pm to 8:00 pm. Please schedule all afternoon dives, either the night before, or that morning, before lunch. Divers are responsible to be at the dive center by 8:15 am for morning dives, and by 2:15 pm for afternoon dives or time advised by dive center staff during diving registration. This is vital for us to be able to schedule our professional divers, boat captains and boats for that dive period. Please do not show up late, or we will need to move you to a later dive.

2. **General diving information:**

- Two boat dives to other islands nearby PomPom, with a minimum of 2 divers in the morning;
- One boat dive around Pom Pom Island in the afternoon, with no minimum.
- Single diver may only dive around PomPom Island but it is always possible to join the snorkelling boat heading to other islands without surcharge or opt for a private boat charter.
- Dive sites in the surrounding islands* will be organized and subjected to our Dive Instructor / Dive master's recommendation based on weather and sea conditions.
- Any out of dive center's operation hours diving to be charged separately; subjected to availability of boat crew, dive guide/ instructor.
- Private dive guide/instructor can be arranged subjected to availability of dive guide/instructor with surcharge.

* The islands around Pom Pom are: Pulau Boheydulang (Tun Sakaran Marine Park), Pulau Mantabuan (Tun Sakaran Marine Park), Pulau Timba Timba, Pulau Pandanan, Pulau Matakang.

3. The diving package is strictly for **CERTIFIED DIVERS**, who are in good health and fitness. Diver with medical condition should get clearance from medical physician/practitioner. Proof of diving certification must be shown before/during dive booking.

4. The dive price includes air tanks (12 litre), belt and weights, boat transfer to dive site, dive guide.

Note: Full SCUBA equipment and underwater camera are available for rent at dive center.

5. The Dive Manager and/or Dive Instructors/Dive Guides reserve the right to stop any dive activity if the dive centre policy is not respected, especially if divers are standing, sitting, bumping or touching the corals, or other marine animals.

6. Each dive package is valid for 1 person only: it may not be shared and non-transferable. Any booked dive package is not refundable in the event of a "no show", last minute cancellation or surplus dives.

7. PomPom PADI Dive Centre adheres to PADI's established no fly time periods, as seen in your Open water diver manual, the PADI Instructors manual or the RDP.

8. The use of personal dive computers is highly recommended, and we do not allow a single dive computer to be shared by multiple divers. If you dive without a computer, you must have a watch + depth gauge + demonstrate the use of the RDP table.

9. Prepaid Dive Course & E-learning from PADI WEBSITE: If you wish to do a course, you must obtain a **Medical clearance specifically FOR SCUBA DIVING ACTIVITY** before booking or starting the E-learning.

- Even though you can do your theory before your arrival, online through PADI's website, YOU WILL NEED TO PASS A QUICK REVIEW EXAM BEFORE CONTINUING WITH THE COURSE. You only need to do the practical sessions in the water thereafter.
- Prepaid courses are non-refundable.

10. SELF-DIVE WITH A BUDDY FROM OUR Pier (House reef)

Self-dive may be possible if you...

- Book in advance at least 5 dives package;
- Able to show proof of 100+ logged dives experience;
- Do a compulsory local orientation house reef dive with resort's dive guide

Self-Diving Rules & Regulations;

- Self-diving is only available from 9.00am and 5.00pm (back to surface) and is subjected to availability and approval by the dive center.
- Can only begin after a minimum of 1 hour surface interval from previous dive.
- Self-diving is at your own risk, and the resort is not liable for any incident and/or accident experienced during a self-diving activity. All guests are strongly advised to avoid self-diving during the boat transfer operation time.
- The Dive Manager and Dive Instructors reserve the right to stop providing self-diving if the rules and regulations are not respected.
- The Rules and Regulations are subject to change without prior notice.

11. SCUBA REVIEW and CHECK OUT DIVE (House reef)

- All certified divers must do a Scuba Review if have not been diving for more than 2 years.
- Certified Diver with less than 50 logged dives and last dive more than 1 year must do a Scuba Review.
- Certified Diver with over 50 logged dives and last dive more than 1 year may be required to do a Check Out Dive.

12. Discover SCUBA Diving (DSD)

- First dive will always be conducted at safe environment on PomPom Island. Guests may request boat dive to other islands for additional/subsequent dives if completed SCUBA skills satisfactorily, subjected to approval from conducting SCUBA Instructor and availability of resort's boat.
- DSD will normally be conducted at 8.30am-10.30am (AM session) or at 2.30pm-4.30pm (PM session).
- DSD fees shall not be either fully/partially refunded once the course is started.
- Underwater camera may be allowed subjected to conducting SCUBA Instructor's approval.
- Price includes usage of full SCUBA equipment and classroom, standby/safety boat and SCUBA Instructor's fees.
- Resort adheres to a maximum of 2 divers per SCUBA Instructor policy. Private SCUBA Instructor may be possible for booking at an additional RM100 and is subjected to availability of SCUBA Instructor.

SNORKELLING

1. All Snorkelling activities can change due to weather or water conditions, but normally will take place from 8.00 am to 5.00 pm. It is the responsibility of the guests to be present at the dive center 15 minutes before departure time with equipment and attire ready.
2. **All Guided snorkelling trips** to surrounding islands are organized daily with a minimum of 4 guests.
3. Snorkelling equipment is not included in the price for all snorkelling excursions; it can be rented at the dive center.
4. Snorkelling equipment will be provided only for snorkelling lesson/course. Snorkelling lesson/course is highly recommended for non-swimmers.
5. All guests may do self-snorkelling around PomPom Island without guide from 8.00 am to 5.30 pm at own risk.

Hiking

1. Hiking refers to hiking/trekking "Boheydulang" island will normally takes place from 2.30pm to 5.00 pm.
2. Price includes return boat transfer to Boheydulang Island, hiking guide, Tun Sakaran Marine Park fees and some refreshments.
3. Guests are still required to pay the Tun Sakaran Marine Park fees if the trip is cancelled due to bad weather once the trip is firmly booked.
4. All guests are required to wear hiking/sports shoes at all times during the trip. Shoes may be available for rent at dive centre for a minimum fee.
5. A minimum of 4 participants is required for the trip to proceed.

Kayaking

1. Life jacket must be worn at all times.
2. Only 2 people (max, regardless of adult or child) is allowed on kayak at all times.
3. Do not leave kayak unattended at all times.
4. Kayaking and snorkelling at the same time is not permitted.
5. Kayak must be returned to departure point after use.
6. Dive Center has the rights to refuse rental or to stop guest from using kayak when the tide is low or if guest showing recklessness in using kayak.
7. Guest is strongly advised to paddle only within the boundary of the resort.

Private Boat charter

1. Is subjected to availability of resort's boat and is only possible between 8.30am-5.30pm.
2. Guests will be charged full price for "no-show" or "last minute" cancellation.
3. Refers to PomPom Dive Center staff for maximum allowable occupant per boat charter, destinations, activity and price.
4. Charter price include return boat transfer to agreed location(s), professional private excursion guide(s), beach towel and some refreshments.

SUGGESTED SCHEDULED Land & Boat Schedule

Malaysia Airlines : www.malaysiaairlines.com.my Air Asia : www.airasia.com *Flight time subject to change without prior notice. Please double check with respective airlines.

Arrival to Tawau Airport	Flight No	Destinati on	ETD	ETA	Airport Pick Up	Boat Depart to Pom Pom
Malaysia Airlines	MH3093	BKI/SDK-TWU	07:45	09:35	10:45	12:30
Air Asia	AK5744	KUL -TWU	07:00	09:50	10:45	12:30
Air Asia	AK6260	BKI -TWU	09:00	09:50	10:45	12:30
Malaysia Airlines	MH2660	KUL -TWU	07:25	10:15	10:45	12:30
Air Asia	AK5746	KUL -TWU	10:05	12:55	15:30	16:30
Air Asia	AK6262	BKI -TWU	13:50	14:40	15:30	16:30
Malaysia Airlines	MH2137	BKI -TWU	14:15	15:00	15:30	16:30

Cancellation Policy:

Cancellation charge is calculated based on package's full cost:

Prior Arrival Cancellation Charge(s)

Before 30 days 20% cancellation charge (deposit non-refundable)

Within 30 days 25% cancellation charge

Within 14 days 50% cancellation charge

Within 07 days 100% cancellation charge

*** It is compulsory that you are furnished with a *Reservations Confirmation Voucher* to present at our resort to avoid any inconvenience caused to your guests. Resort management will only attend to what is specified in the Reservation Confirmation Voucher and will not responsible what is not stated in the said voucher.**

Any dispute will be governed strictly by Malaysian Law and is subject to the sole exclusive jurisdiction of the Malaysian Court in Malaysia.