

TIOMAN DIVE RESORT, TIOMAN ISLAND

Season Commence: 28th January and last until 6th November 2017

Tioman Island is the biggest and most impressive island on the east coast. It offers a wide range of activities for visitors. Discover the beautiful underwater world when scuba diving and snorkeling in azure coloured waters or laze on the beach while working on a perfect tan. The island is covered in one of the oldest rain forests, waiting to be explored and offers several hiking trails. The dense forest is a habitat for many kinds of flora and fauna.

The diving season on Tioman Island is usually from 1st February until 15th November. Best months for diving in regards of visibility (15m – 25m) and sea conditions, is from March to June and September to November. Diving is still fantastic during the summer peak season (June - August), but the underwater visibility is usually reduced to approximately 8m to 15m.

ACCOMMODATION

Accommodation on Tioman Island is generally rather basic. All resorts offer Air-Conditioned rooms with hot water showers and Fan cooled rooms with cold water showers. **B&J Tioman Dive Resort** to offer higher quality accommodation in northern Tioman Island.

The rooms are built in an environmental friendly way using special material for heat and noise insulation, spacious living rooms with tiled flooring, bathroom with glass shower cabinet with large balcony and continuous hot water. They are equipped with and hair dryer, air-condition, ceiling fan, mini-fridge, personal safe, 32" LCD TV, satellite TV, DVD player with daily room service.

- Deluxe Single/Twin Rooms:
 - One (1) king bed or two (2) single beds
 - Air-conditioning, ceiling fan, fridge, kettle, coffee/tea, TV, DVD Player, safe, wardrobe, warm water shower, hair dryer, balcony

- Deluxe Triple Rooms:
 - One (1) Queen bed plus one (1) super single bed
 - Air-conditioning, ceiling fan, fridge, kettle, coffee/tea, TV, DVD Player, safe, wardrobe, warm water shower, hair dryer, balcony

- Deluxe Quad Rooms:
 - One (1) Queen bed plus two (2) super single beds
 - Air-conditioning, ceiling fan, fridge, kettle, coffee/tea, TV, DVD Player, safe, wardrobe, warm water shower, hair dryer, balcony

- Executive Single/Twin Rooms:
 - One (1) king bed or two (2) single beds
 - Air-conditioning, ceiling fan, fridge, kettle, coffee/tea, TV, DVD Player, safe, wardrobe, warm water shower, hair dryer, balcony

- Executive Triple Rooms:
 - One (1) king bed plus one (1) single bed, or instead three (3) single beds
 - Air-conditioning, ceiling fan, fridge, kettle, coffee/tea, TV, DVD Player, safe, wardrobe, warm water shower, hair dryer, balcony

ACCOMMODATION ONLY (FREE & EASY)

Free and Easy packages which do not include any diving/snorkeling can only be offered at Tioman Dive Resort

FREE & EASY TIOMAN DIVE RESORT		Published Rate
WEEKDAY RATES (SUNDAY – THURSDAY NIGHTS)		
Deluxe Double/Twin Room (per night / room)	MYR	270.00
Deluxe Triple Room (per night / room)	MYR	320.00
Deluxe Quad Room (per night / room)	MYR	380.00
Executive Double/Twin Room (per night / room)	MYR	300.00
Executive Triple Room (per night / room)	MYR	350.00
WEEKEND RATES (FRIDAY – SATURDAY NIGHTS & PH)		
Deluxe Double/Twin Room (per night / room)	MYR	300.00
Deluxe Triple Room (per night / room)	MYR	350.00
Deluxe Quad Room (per night / room)	MYR	420.00
Executive Double/Twin Room (per night / room)	MYR	340.00
Executive Triple Room (per night / room)	MYR	390.00
SNORKELING (add-on charge)		
Snorkeling day trip including equipment and lunch (2 sites)	MYR	100.00
SCUBA DIVING EXPERIENCE (add-on charge)		
Discover Scuba Diving – One (1) pool + one (1) shore dive	MYR	200.00
Discover Scuba Diving – One (1) pool + two (2) boat dives	MYR	330.00

DIVE COURSE PACKAGES

- All PADI dive courses are conducted in a professional manner by experienced instructors.
- ***Dive course students must know how to swim and float!***
- *A diving certification cannot be purchased, but must be earned with mastery of required skills. In the rare occasion that a student is not capable of showing mastery in either the academic or underwater sections of a dive course, we will not be able to certify him/her.*
- For any dive course, the self-study of the student manual (Knowledge Reviews) has to be completed on time, otherwise course completion in the given time frame cannot be guaranteed
- Minimum course duration requirements to conduct high quality and safe courses:
 - PADI Open Water course (beginner level): 4 days
 - PADI Advanced Open Water course: 2 days
 - PADI EFR/Rescue Diver course: 4 days
- Any amount of time spent beyond the above listed course duration requirement is chargeable at MYR 200.00/day

4D/3N PADI OPEN WATER COURSE PACKAGES

(OWD – beginner course / first level certification)

Package includes:

- Three (3) nights' accommodation based on the chosen package
- PADI Open Water Diver course (including certification if mastery is achieved)
- All required course materials (student manual, dive table, logbook)
- All dive equipment rental
- Pool/shore dives on the first 3 days of the course, final two dives on day 4 to be conducted from the boat with lunch and refreshments included (subject to weather conditions / available time)
- **If the arrival and/or departure times are not favorable then your customer must extend by one night to allow enough time for the course!**
- **It is highly recommended that the customer(s) come for 5D/4N if possible.**

Typical itinerary:

- Day 1:
 - Arrival with first ferry, start the course immediately after arrival
 - Theory, equipment explanation and one to two pool/shore dives
- Day 2: Theory, two pool/shore dives
- Day 3: Theory, two pool/shore dives, final exam
- Day 4: Two boat dives, certification, departure

Deluxe/Executive Air-Conditioned rooms	Published Rate
TDR Deluxe A/C, Single occupancy	MYR 2,120.00
TDR Deluxe A/C, Double / Twin sharing	MYR 1,685.00
TDR Deluxe A/C, Triple sharing	MYR 1,590.00
TDR Deluxe A/C, Quad sharing	MYR 1,555.00
TDR Executive A/C, Single occupancy	MYR 2,230.00
TDR Executive A/C, Double / Twin sharing	MYR 1,740.00
TDR Executive A/C, Triple sharing	MYR 1,625.00

3D/2N PADI ADVANCED OPEN WATER COURSE

(AOWD – second level certification)

Package includes:

- Two (2) nights' accommodation based on the chosen package
- PADI Advanced Open Water Diver course (including certification if mastery is achieved)
- All required course materials (student manual, dive slate)
- All dive equipment rental
- At least two (2) of the five (5) dives to be completed on our dive boat with lunch and refreshments included during our day trip (subject to weather conditions and available time)

Typical itinerary:

- Day 1: Arrival, Theory, two pool/shore dives
- Day 2: Theory, two pool/shore dives, certification
- Day 3: Free and easy (if all dives conducted on days 1 and 2), departure

Deluxe/Executive Air-Conditioned rooms	Published Rate
TDR Deluxe A/C, Single occupancy	MYR 1,650.00
TDR Deluxe A/C, Double / Twin sharing	MYR 1,350.00
TDR Deluxe A/C, Triple sharing	MYR 1,280.00
TDR Deluxe A/C, Quad sharing	MYR 1,260.00
TDR Executive A/C, Single occupancy	MYR 1,730.00
TDR Executive A/C, Double / Twin sharing	MYR 1,390.00
TDR Executive A/C, Triple sharing	MYR 1,310.00

6D/5N PADI OPEN WATER & ADVANCED OPEN WATER

(OWD – beginner course plus AOWD – second level certification)

Package includes:

- Five (5) nights' accommodation based on the chosen package
- PADI Open Water Diver course (including certification if mastery is achieved)
- PADI Advanced Open Water Diver course (including certification if mastery is achieved)
- All required course materials (student manuals, dive slate and tables, logbook)
- All dive equipment rental
- Up to 4 of the dives to be completed on our dive boat with lunch and refreshments included during our day trips (subject to weather conditions and available time)
- **If the arrival and/or departure times are not favorable then your customer might have to extend by 1 night to allow enough time for the courses!**

Deluxe/Executive Air-Conditioned rooms	Published Rate
TDR Deluxe A/C, Single occupancy	MYR 3,510.00
TDR Deluxe A/C, Double / Twin sharing	MYR 2,805.00
TDR Deluxe A/C, Triple sharing	MYR 2,650.00
TDR Deluxe A/C, Quad sharing	MYR 2,595.00
TDR Executive A/C, Single occupancy	MYR 3,680.00
TDR Executive A/C, Double / Twin sharing	MYR 2,890.00
TDR Executive A/C, Triple sharing	MYR 2,710.00

LEISURE DIVING PACKAGES (FOR CERTIFIED DIVERS)

- Leisure Diving packages are only available for already certified divers
- Divers will be required to show proof of diver training from an internationally recognized diver training agency (i.e. PADI, SSI, CMAS, NAUI, etc.) upon arrival
- *B&J reserves the right to require a refresher course for any diver who cannot provide proof of diving in the last 12 months and/or exhibits incompetent diving skills*
- Dive excursions to over 15 dive sites surrounding Tioman Island (including Coral Island) are organized daily
- Non-alcoholic beverages and local lunch will be provided on board during day trips.
- Shore dives (house reef dives) are available for day and night dives
- Technical Diving day trips and Technical Diving live-a-board expeditions are available on request

Dive Packages include:

- Accommodation based on the chosen package
- **Two (2) boat dives per day**
 - 3D/2N packages include 6 boat dives, 4D/3N packages include 8 boat dives etc.
- Dive equipment rental
- Discount for complete own dive gear: MYR 30.00 per diving day
- Extra dives are available upon request (charges apply)
- Lunch and refreshments on board during our day trips
- Professional dive guides

Typical itinerary of a diving day:

- 08:30am – Assembly at dive center to meet staff and prepare dive equipment
- 09:00am – Departure by boat to the first dive site
- 10:00am – First dive (dive time approximately 50 minutes)
- 11:30am – Lunch break in the vicinity of Coral Island (subject to dive location)
- 12:30pm – Departure to second dive site
- 13:00pm – Second dive (dive time approximately 50 minutes)
- 14:30pm – Return to dive center and debriefing
- 15:30pm – Departure to third dive site
- 16:00pm – Third dive (dive time approximately 50 minutes)
- 17:30pm – Return to dive center and debriefing
- 19:00pm – Preparation / departure for night dives (shore or boat)

Deluxe/Executive Air-Conditioned rooms	Published Rate
2D/1N – TDR Deluxe A/C, Single occupancy	MYR 770.00
2D/1N – TDR Deluxe A/C, Double/Twin sharing	MYR 620.00
2D/1N – TDR Deluxe A/C, Triple sharing	MYR 585.00
2D/1N – TDR Deluxe A/C, Quad sharing	MYR 575.00
2D/1N – TDR Executive A/C, Single occupancy	MYR 810.00
2D/1N – TDR Executive A/C, Double/Twin sharing	MYR 640.00
2D/1N – TDR Executive A/C, Triple sharing	MYR 600.00
3D/2N – TDR Deluxe A/C, Single occupancy	MYR 1,290.00
3D/2N – TDR Deluxe A/C, Double/Twin sharing	MYR 990.00
3D/2N – TDR Deluxe A/C, Triple sharing	MYR 920.00
3D/2N – TDR Deluxe A/C, Quad sharing	MYR 900.00

3D/2N – TDR Executive A/C, Single occupancy	MYR	1,370.00
3D/2N – TDR Executive A/C, Double/Twin sharing	MYR	1030.00
3D/2N – TDR Executive A/C, Triple sharing	MYR	950.00
4D/3N – TDR Deluxe A/C, Single occupancy	MYR	1,770.00
4D/3N – TDR Deluxe A/C, Double/Twin sharing	MYR	1,335.00
4D/3N – TDR Deluxe A/C, Triple sharing	MYR	1,240.00
4D/3N – TDR Deluxe A/C, Quad sharing	MYR	1,205.00
4D/3N – TDR Executive A/C, Single occupancy	MYR	1,880.00
4D/3N – TDR Executive A/C, Double/Twin sharing	MYR	1,390.00
4D/3N – TDR Executive A/C, Triple sharing	MYR	1,275.00
Extra Night – TDR Deluxe A/C, Single occupancy	MYR	470.00
Extra Night – TDR Deluxe A/C, Double/Twin sharing	MYR	335.00
Extra Night – TDR Deluxe A/C, Triple sharing	MYR	305.00
Extra Night – TDR Deluxe A/C, Quad sharing	MYR	295.00
Extra Night – TDR Executive A/C, Single occupancy	MYR	500.00
Extra Night – TDR Executive A/C, Double/Twin sharing	MYR	350.00
Extra Night – TDR Executive A/C, Triple sharing	MYR	315.00

GENERAL TERMS & CONDITIONS

1.1. RESERVATION & BOOKING

- Reservations have to be submitted via email
- Reservations are not guaranteed until deposit payment is received, and confirmation has been emailed.

1.2. PAYMENT TERMS

- A 30% non-refundable deposit is required to confirm the booking (minimum of MYR 300.00 per person)
- Balance must be received 30 days before date of arrival.
- Full payment is required for bookings made within 30 days of arrival

1.3. CANCELLATION POLICY

- Initial deposit (30%) Non-refundable
- From 29 to 15 days before arrival of guests: 50% of the trips full price forfeited, balance will be refunded (excl. bank/finance charges)
- From 14 to 8 days before arrival of guests: 70% of the trips full price forfeited, balance will be refunded (excl. bank/finance charges)
- 7 days or less before arrival of guests: 100% of the trips full price forfeited

1.4. UNUSED SERVICES

- No refund will be made for any part of the Tioman Island diving trip including but not limited to shortening of stay, transfers, side tours, hotels, meals, flights, diving etc. not utilized by the guests once the trip has departed from their place of origin.

1.5. RENOVATIONS

- We reserve the right, upon giving reasonable notice to close any part of our facilities and/or carry out such repairs, renovation and/or upgrades from time to time as it deems fit in our sole and absolute discretion.

1.6. CONDITIONS FOR DIVING

- All guests will be required to sign a Liability/Release Form (Waiver) upon arrival and abide by all diving and safety rules of the dive centre/resort
- Leisure diving packages can only be offered to already certified divers

1.7. WEATHER CONDITIONS

- Weather is generally very nice on Tioman with an average air temperature of 32°C and a water temperature of around 28°C
- We operate diving from 1st February until 10th November but cannot predict the weather conditions for scuba diving even for the best season
- Best visibility is expected in the months of March to May and late September to November

1.8. FORCE MAJEURE

- We will not be liable in whole or in part by any cause beyond our control due to fire, flood, weather, strikes or other labor disputes, shortage of materials, transportation difficulties, accident, war, riot, acts of God and change of laws.

2. DIVING SCHEDULES AND REGULATIONS

2.1. BOAT DIVES

- B&J operates several dive boats (wooden boats and speedboats)
- B&J conducts up to 4 boat dives daily:
 - Day Trip departing between 9:00am and 9:30am and returning to Tioman Island after 2 dives between 2:30pm and 3:00pm. Lunch will be provided on board
 - Afternoon dive departing between 3:30pm and 4:00pm
 - Night dive departing between 6:30pm and 7:00pm (only available if a minimum of 5 divers conduct a boat night dive)
- Dive groups are kept small with an average of 4 divers (maximum 6) per Divemaster
- All dive sites and dive schedules will be arranged at the discretion of the dive center

2.2. SHORE / JETTY DIVES

- Shore dives are conducted at the nearby house reef or at the jetty
- We recommend that every visitor conducts at least one shore muck dive. Especially the jetty in Salang Bay is an amazing dive with several huge shoals of fish and many critters

2.3. NIGHT DIVING

- Night dives are conducted upon request either from shore or from boat
- We recommend that all night divers have had night diving education/experience
- B&J offers PADI Night Adventure Dives for those divers without prior night diving experience

2.4. DIVE EQUIPMENT

- A full set of dive equipment is included in our leisure diving and course prices.
- If customers have their own dive equipment:
 - Discount of MYR 30.00 per diving day available for Leisure Diving Packages if they bring a complete own set of scuba gear
 - No discount available for dive course packages
- B&J has over 70 rental sets available, which are regularly serviced by our certified scuba technicians
- Rental equipment is primarily of the following brands: Scubapro, Mares
- B&J is a PADI 5 Star IDC Centre and we send our breathing air regularly to a laboratory in the USA for testing. We are proud to offer the best scuba breathing air available in Malaysia and are the only dive center in Malaysia to receive the "Bauer Pure Air Certificate"

2.5. BUDDY SYSTEM AND DEPTH LIMITATIONS

- All dives must be with a buddy; no solo diving is allowed
- We will provide a dive buddy if customers should be coming alone
- Depth on any dive shall be limited to a maximum of 30 meters (90feet), of course taking into account any residual nitrogen time already acquired

2.6. SURFACE INTERVALS

- For safety measures, a mandatory minimum 60 minutes surface interval is required before the next consecutive dive, regardless of whether divers are planning dives using a computer or tables.

2.7. FLYING AFTER DIVING

- The latest recommendation in regards of flying after diving indicates that divers should wait a minimum of 12 hours before flying after a single dive or 18 hours after multiple dives

2.8. FINAL DISCRETION

- B&J Diving Centre / Tioman Dive Resort reserves final discretion on who may or may not do any type of diving (based on a diver's experience, date of last dive, number of logged dives etc.)
- If a diver is or becomes physically incapacitated by injuries, illness, intoxication, 'hangovers', etc., we reserve the right to stop this person from diving

2.9. SPECIAL RULES TO PROTECT MARINE LIFE

- Divers and snorkelers are to refrain from touching, teasing and restraining turtles or any other marine life under water because:
 - Turtles are air breathers and can be drowned if panicked or cornered. Anyone riding or restraining turtles will not be allowed to dive anymore
 - We follow the "Triple T Rule": Don't Touch, Don't Tease, Don't Take and leave only bubbles behind
 - We adhere a strict no glove policy

3. USEFUL INFORMATION

3.1. LOCATIONS

- B&J Diving Centre has outlets in two locations on Tioman Island: Salang Bay and Air Batang Bay (aka ABC). Our Tioman Dive Resort is located in ABC Bay

3.2. ACCOMMODATION

- The only upper market resort in northern Tioman Island is our own Tioman Dive Resort
- Most resorts offer fairly basic fan cooled and air-conditioned rooms
- Daily room cleaning service is not common (except for Tioman Dive Resort and a few others)
- Standard check-in time for rooms is 2:00pm, standard check-out time is 12:00pm

3.3. MEALS

- Meals are not included in package/room bookings and can't be pre-booked
- There are numerous restaurants within easy walking distance from the resorts offering local and western cuisine with the highlight being fresh seafood BBQ
- Lunch is provided during our day dive trips on board our boat

3.4. ELECTRICITY

- Electrical outlet is 220 Volt AC, 50 cycles using three rectangular prongs similar to British plugs

3.5. INTERNET

- We are offering free WiFi internet service for our customers at our dive centers
- Internet connections on the island are very slow

3.6. TRANSPORTATION

By Public Transport: book via www.easybook.com:

- From Kuala Lumpur: Coaches from either TBS (Terminal Bersepadu Selatan) directly to Mersing or Tanjung Gemok (approx. 6 hours)
- From Singapore: Coaches from either Lavender or Beach Road directly to Mersing or Tanjung Gemok (approx. 4 hours)
- Ferry to Tioman Island: book by B&J
 - Ferry Transfer from Mersing Fishing Village to either ABC Bay (4th stop) or Salang Bay (final stop) on Tioman Island. Duration approx. 2 ½ hrs, costs MYR 45.00/way)