

SIPADAN WATER VILLAGE RESORT (SWV), Mabul Island

Effective from 1st Apr 2017 until 31st Mar 2018

MALAYSIAN & RESIDENT

NON DIVING PACKAGE

COTTAGE TYPE	GRAND DELUXE 4 UNITS		DELUXE 2 UNITS		STANDARD 26 & 4 UNITS		JUNIOR 5 UNITS	
DURATION	Ringgit Malaysia (Per Person)							
	Twin	Single	Twin	Single	Twin	Single	Twin	Single
2 Days / 1 Night	1,090.00	1,440.00	970.00	1,295.00	890.00	1,160.00	860.00	1,120.00
3 Days / 2 Night	1,790.00	2,490.00	1,620.00	2,270.00	1,430.00	1,970.00	1,380.00	1,900.00
4 Days / 3 Night	2,490.00	3,540.00	2,270.00	3,245.00	1,970.00	2,780.00	1,900.00	2,680.00
5 Days / 4 Night	3,190.00	4,590.00	2,920.00	4,220.00	2,510.00	3,590.00	2,420.00	3,460.00
Ext Stay Per Night	700.00	1,050.00	650.00	975.00	540.00	810.00	520.00	780.00

DIVING PACKAGE

COTTAGE TYPE	GRAND DELUXE		DELUXE		STANDARD		JUNIOR	
DURATION	Ringgit Malaysia (Per Person)							
	Twin	Single	Twin	Single	Twin	Single	Twin	Single
2 Days / 1 Night	1,290.00	1,640.00	1,170.00	1,495.00	1,090.00	1,360.00	1,060.00	1,320.00
3 Days / 2 Night	2,140.00	2,840.00	1,970.00	2,620.00	1,780.00	2,320.00	1,730.00	2,250.00
4 Days / 3 Night	2,990.00	4,040.00	2,770.00	3,745.00	2,470.00	3,280.00	2,400.00	3,180.00
5 Days / 4 Night	3,840.00	5,240.00	3,570.00	4,870.00	3,160.00	4,240.00	3,070.00	4,110.00
Ext Stay Per Night	850.00	1,200.00	800.00	1,125.00	690.00	960.00	670.00	930.00

BRUNEI & SINGAPORE

NON DIVING PACKAGE

COTTAGE TYPE	GRAND DELUXE		DELUXE		STANDARD/JUNIOR	
DURATION	Ringgit Malaysia (Per Person)					
	Twin	Single	Twin	Single	Twin	Single
5 Days / 4 Nights	3394	4766	3233	4493	2830	3865
Ext. Stay Per Night	686	1030	630	945	518	777

**BRUNEI & SINGAPORE
DIVING PACKAGE**

COTTAGE TYPE	GRAND DELUXE		DELUXE		STANDARD/JUNIOR	
DURATION	Ringgit Malaysia (Per Person)					
	Twin	Single	Twin	Single	Twin	Single
5 Days / 4 Nights	4176	5548	4017	5277	3613	4650
Ext. Stay Per Night	825	1170	785	1100	670	930

**OTHER INTERNATIONAL MARKET
NON DIVING PACKAGE**

COTTAGE TYPE	GRAND DELUXE		DELUXE		STANDARD		JUNIOR	
DURATION	USD (Per Person)							
	Twin	Single	Twin	Single	Twin	Single	Twin	Single
2 Days / 1 Night	770.00	915.00	735.00	865.00	715.00	835.00	695.00	805.00
3 Days / 2 Night	1,060.00	1,350.00	995.00	1,255.00	955.00	1,195.00	915.00	1,135.00
4 Days / 3 Night	1,350.00	1,785.00	1,255.00	1,645.00	1,195.00	1,555.00	1,135.00	1,465.00
5 Days / 4 Night	1,640.00	2,220.00	1,515.00	2,035.00	1,435.00	1,915.00	1,355.00	1,795.00
Ext. Stay Per Night	290.00	435.00	260.00	390.00	240.00	360.00	220.00	330.00

DIVING PACKAGE

COTTAGE TYPE	GRAND DELUXE		DELUXE		STANDARD		JUNIOR	
DURATION	USD (Per Person)							
	Twin	Single	Twin	Single	Twin	Single	Twin	Single
2 Days / 1 Night	920.00	1,065.00	885.00	1,015.00	865.00	985.00	845.00	955.00
3 Days / 2 Night	1,360.00	1,650.00	1,295.00	1,555.00	1,255.00	1,495.00	1,215.00	1,435.00
4 Days / 3 Night	1,800.00	2,235.00	1,705.00	2,095.00	1,645.00	2,005.00	1,585.00	1,915.00
5 Days / 4 Night	2,240.00	2,820.00	2,115.00	2,635.00	2,035.00	2,515.00	1,955.00	2,395.00
Ext. Stay Per Night	440.00	585.00	410.00	540.00	390.00	510.00	370.00	480.00

NOTE

- ** 10% Surcharge from the total package is applicable for peak period like Chinese New Year 27th Jan – 02nd Feb 2017, Chinese National Day 01st – 07th Oct 2017 & Whole month of Aug
- ** All above rate quoted based on twin/triple sharing basis
- ** Packages rate are subject to 6% Goods and Services Tax
- ** Package rate are subject to peak season 10% rate
- ** Addition boat dive is RM150 each + 6% GST

CHILDREN

Children 04 to 12 years are charged 50% of the applicable rate and infant below 03 years old are charged 10% of the applicable rate provided they do not occupy separate beds. Age is taken as at the commencement of journey.

CHILD DIVER

Any children who are certified divers will have to pay **FULL Diver rates** regardless of their age & parents are to be held responsible for their child at all times.

GROUP INCENTIVE

- Minimum 10 paying guests + 1 FOC.
- For every FOC applies, RM 350.00 per person for Domestic market and USD 100 per person for international market shall applies for the logistic charges. The FOC only start at SWV Resort covering the accommodation, meal and beverages provided during meal times, diving and snorkeling.
- FOC benefit does not cover Sipadan Entry Fee to Sipadan Island, carbonated and alcoholic drinks and any other services outside of the SWV package.

STANDARD PACKAGE

Part 1:

The package starts from Tawau inclusive of the following services:

- Airport meeting services in Tawau (0600 hrs – 1800 hrs)
- Return land transfer from Tawau to Semporna (around 75 minutes)
- Return speedboat transfer from Semporna to Mabul Island (around 45 minutes)
- Twin share water cottage accommodation with sundeck at balcony
- Buffet breakfast, lunch and dinner (Depends on arrival and departure day)

NOTE:

- It would not be possible for us to do transfer directly to the resort on the same day if the arrival is late as it would be dark for the boat transfer and is not advisable for safety reason. Please advise to take flight before or 1400hrs arrives at Tawau Airport for direct to SWV Resort, Mabul.
- Night transfer charges will be applied after 1800hrs for the transfer from Tawau Airport to any respective hotel (either in Tawau or Semporna Hotel).
- Catching the earliest flight from the resort would also not possible as it would be still dark.
- SWV will not obligate or compensate for waiting too long in the airport or flight delay. However, our side will be assist the guests shall they need any assistance from us.

SIPADAN PERMIT

Entering Sipadan Island, require permit and may not be approved on certain days if the quota exceed. Approval is issued by Sabah Park early one day before entering therefore would not be able to tell in advance. Guest can dive in Sipadan will be charged RM 40.00 per person per day than can be paid at the resort. Sipadan at this present moment only allowed 120 persons per day. SWV hold no responsibility for not being able to dive every day in Sipadan due to conservation done by our Government. We can only try our best to arrange every of our guests to dive at Sipadan.

Part 2:

i. DIVING PACKAGE INCLUDED

- Daily 3 boat dives (Except on arrival and **NO DIVES** on departure day) covering Mabul Island, Kapalai or Sipadan Island.
- Unlimited Mabul House Reef shore diving from 06:00 AM to 06:00 PM with buddy
- Weight, weight belt and tanks. Unused portion of the dives is not refundable and not transferable.
- Unused portion or dives are not refundable and non-transferable to other.

EXCLUDED

- Scuba diving equipment is NOT included in the package. However guest may rent it at our dive center.

Please to be advice that our scuba tank is K-valve 12L aluminum tanks. NITROX is available at RM 35.00 per tank at our Dive center.

ii. NON DIVING PACKAGE/SNORKELING INCLUDED

- 1 boat snorkeling with equipment (Kapalai or Mabul Island depend of dive center arrangement)
- Unlimited house reef snorkeling **WITHOUT** equipment 0800hrs to 1800 hrs with buddy.

Extra boat snorkeling trip (Kapalai or Sipadan or other part of Mabul Island) is chargeable at RM 50 per person per trip. This including snorkeling equipment and snorkeling guide)

*Package NOT INCLUDE carbonated and alcohol drinks and any other services outside of SWV package

* Package CANNOT be converted once the guest has arrived at resort.

* RM 150 per dive will be charged if the diver purchases Non Diving packages (with certified diving license) wish to dive during their stay at our resort. Diving equipment is not included in this package

JETTY FEE

Malaysian (Local) - RM 2.00 per person / per trip Adult (with Malaysian Identification).
Child below 11 year old is free of charge

Non Malaysian (Foreigners) - RM 10.00 per person / per trip (with foreign passports).
Child below 11 year old – RM5.00 per person

CORKAGE CHARGE

Guest who brings their own carbonated or alcoholic drinks to the resort will be charged RM80.00 per carton upon arrival regardless the guests drink at their rooms, restaurant or bar.

TRANSFER

STANDARD BOAT SCHEDULE TO/FROM SEMPORNA JETTY – SWV RESORT

Arrival from Semporna Jetty to SWV Resort

0930hrs 1200hrs 1600hrs

Departure from SWV Resort to Semporna Jetty

0630hrs 1000hrs 1300hrs

Remarks: Surcharge for both land and sea transfer will be applies shall the schedule is not based on our standard arrival or departure.

CHECK IN AND CHECK OUT TIME FROM ROOM

CHECK IN : 14:00 HRS

0630AM BOAT – CHECK OUT FROM ROOM AT 6AM

1000AM BOAT – CHECK OUT FROM ROOM AT 9AM

1300PM BOAT – CHECK OUT FROM ROOM AT 12NOON

NOTE: For early morning departs at 6.30am, guest is requiring to settle their bill 1 night before at reception counter. Surcharge applies for late Check Out.

EQUIPMENT RENTAL

RENTAL PER SET	Prices Per Day
Full Set Diving Equipment	RM 80.00
BCD & Regulator	RM 50.00
Mask & Snorkel	RM 25.00
Fin & Booties	RM 30.00
Full Set Snorkeling Equipment	RM 50.00

RENTAL FOR INDIVIDUAL ITEM	Prices Per Day
BCD	RM 35.00
Regulator	RM 35.00
Mask	RM 20.00
Snorkel	RM 15.00
Fin	RM 15.00
Booties	RM 20.00
Wetsuit	RM 35.00
Dive Light – With Batteries	RM 35.00

**Half-day rental not available*

PADI DIVING COURSES

Particulars	Price per person	Duration
Discover Snorkeling	RM 80.00	2 Hours
Bubble maker	RM 200.00	1 -2 Hours
Discover Scuba Diving	RM 250.00	2-3 Hours
Refresher Course	RM 200.00	1 boat dive
NITROX	RM 800.00	1 Day
Scuba Diver Cert.	RM 750.00	2 Days
Junior Scuba Diver Cert.	RM 600.00	2 Days
Junior Open Water Cert.	RM 1,500.00	4 Days
Junior Advance Open Water Cert.	RM 750.00	5 Dives
Junior Rescue Diver & Medic First Aid	RM 900.00	5 Days
Open water Certification	RM 1,500.00	4 Days
Adventure Diver	RM 450.00	3 Dives
Advance Open Water Cert.	RM 750.00	5 Dives
From Scuba Diver to Open Water	RM 750.00	2-3 Days

*For more than 3 people taking Open Water Course, RM 1200 per person
Diving manual RM300.00 with PIC and Que card*

BOOKING CANCELLATION

In the event of cancellation, the following cancellation charges shall apply:

Deposit will be forfeited

Confirmation date to 30 days before arrival 30% of the trip's full price forfeited
29 to 01 days before arrival 50% of the trip's full price forfeited
NO SHOW of guest 100% of the trip's full price forfeited

CONFIRMATION - HOTEL SERVICE VOUCHER

Agent or guest has to acknowledge of the hotel service voucher upon made full payment.
Guest has to print out the hotel service voucher and show to the drivers for checking upon arrival.

GUEST DETAILS

We require full name, gender, New IC number/ passport number, date of birth, gender, nationality, contact number and flight details to make necessary arrangement. Please advise if travel other part of Sabah by land to Tawau / Semporna and the estimate time arrival. No reservation is made until we get the confirmations from your side. Please advise all necessary details in order to proceed the reservations and coordinate all arrangement.

HEALTH CONDITION

Guest is requiring going for medical check and making sure in good condition before come to resort for holiday. If guest have health problem before coming to resort can get letter from doctor and send to the resort. We can keep the booking postponed maximum for 1 year. If there is any emergency happen at resort during the guest stay, resort will give full assistance to the guest. Any costing arriving from the emergency arrangement will be borne by the guest.

TRAVEL INSURANCE

It is strongly recommend all guests to purchase travel insurance before come to resort. Any emergency matter arises, the guest can claim from insurance company. SWV Resort will provide the entire expenses bill to guest for claiming purposes.

TERMS & CONDITIONS:

1. Minimum number of pax required per trip is 2 pax. Single traveler is subjected to coincide with our scheduled transfers.
2. Full payment would be required one month (30 days) before the arrival date. Otherwise, the reservation is subjected to automatic cancellation and will be made available for resale.
3. A deposit, 20% of total payment would be required upon blocking the space or if the date is within one month, full payment would be required. If cancel booking, deposit will be forfeited or non-refundable.
4. Without any deposit, room shall be automatically release if we run of room by the time we have other client requesting the same reserved dates.
5. All USD bank notes starting with CB, DB & DF will not be accepted as legal tender at the resort. As these notes are NOT accepted by our Malaysian banks or money changers.
6. The resort accepts USD, YEN and EURO. Please take note all note have to be in good condition. If there is any tear, dirty like have ink or writing are not acceptable.
7. In case of cancellation, any payment made would not be refundable but is transferable to other dates within one year from the cancellation. All items in the package are non-refundable or transferable.
8. Sipadan Entrance fee is NOT included in the package and is to be paid by the guests at the resort depending on the number of days they are able to enter Sipadan Island.
9. Unused portion of the package is not refundable once tour commenced.
10. Full Names, new IC number , passport number, address, gender, nationality and flight details to be forwarded at least 30 days before the trip dates to facilitate our arrangement.
11. 2 Children under 12 years, rate is considered as one adult to be eligible for FOC for the incentive of 10+1.
12. Package which is sold can be amended before guests arrive to the resort. But once the guests arrived and wish to change the packages, it will be subject to SWV Resort approval.
13. The company shall not be held responsible and reserve the rights to charge the customer / agents for additional costs rendered by any last minute cancellation, delay and changes of arrangement made by customer (Less than 48 hours before arrival time as per schedule).
14. We reserve the right to amend, delete or add to these conditions or withdraw any rates herein at any time without prior notice.